

Statement from the Queensland Department of Communities, Disability Services and Seniors

We are concerned about the allegations raised by Mr Camac's family.

The safety and well-being of Queenslanders with disability remains one of our highest priorities.

The Disability Services Act 2006 contains a range of safeguards that protect people with a disability, including a complaints management system.

Additionally, in resolving issues the department works with, or refers matters to, other agencies such as the Queensland Police Service, National Disability Insurance Agency (NDIA), National Disability Insurance Scheme (NDIS) Quality and Safeguards Commission, Crime and Misconduct Commission and the Health Ombudsman.

Mr Camac receives funding from the NDIS and the service provider involved is an NDIS-registered provider.

The Queensland Public Guardian also has a relevant jurisdiction. It has advised it has made its own inquiries with the service provider and asked for advice on the outcome of the department's current process.

This matter still remains open with the department.

We are continuing to treat this case seriously and have been in regular contact with Mrs Camac to provide updates on the progress on the enquiries into this complaint.

As this matter still remains open, we are unable to comment further on this individual case.

We are also unable to provide specific details regarding the non-government organisation and its employees due to this active complaint, and privacy and confidentiality provisions in the Act.

The department's ongoing enquiries do not prevent the NDIA from conducting its own investigation into this case and taking action if necessary.

We understand the Queensland Police Service has investigated this matter and is not taking any further action at this stage.